

# Definitions/*Glossary*

<p><b>1. Resource Room</b></p>	<p>A room at a facility that provides a space for people who are looking for work. Amenities may include equipment for preparing resumes, telephones, fax /photocopy machines and message taking services to ensure that prospective employers are able to contact job seekers.</p>
<p><b>2. Labor Market Information (LMI)</b></p>	<p>Information on economic conditions, business outlooks, labor supply and demand for occupations. It also includes wage information, job vacancies and skills needed for in-demand jobs.</p>
<p><b>3. Unemployment Insurance Information</b></p>	<p>Information regarding filing a claim to receive State Unemployment Insurance Benefits and/or meet other needs.</p>
<p><b>4. Support Services Information</b></p>	<p>Compensation for services such as transportation, child care, dependent care, housing and needs-related payments that are necessary to enable an individual to participate in WIA Title I program activities.</p>
<p><b>5. Case Management Information</b></p>	<p>The provision of a client-centered approach in the delivery of services designed to prepare and coordinate comprehensive employment plans. To provide job and career counseling during program participation and after job placement</p>
<p><b>6. Job Development Appointment</b></p>	<p>Scheduled date and time to meet with a job developer</p>
<p><b>7. Case Management Appointment</b></p>	<p>Scheduled date and time to meet with a case manager</p>
<p><b>8. Older Worker</b></p>	<p>55 Years of age or older</p>
<p><b>9. Overview of Services (Orientation)</b></p>	<p>Familiarization with and adaptation to a situation or an environment. Overview of Services.</p>

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<b>10. Veteran</b>	An individual who served in the military and who was discharged or released from such service under conditions other than dishonorable.
<b>11. Job Search</b>	A service that helps participants seek, locate, apply for and obtain a job.
<b>12. Welfare to Work – TANF</b>	Eligibility requirements to participate in the Welfare Reform for welfare recipients. Temporary Assistance for Needy Families (TANF)
<b>13. Workshops – TANF</b>	Group activities held on or off location focused at job search activities such as resume writing, interviewing techniques, Labor Market Information, etc. Temporary Assistance for Needy Families (TANF)
<b>14. Welfare-to-Work – CalWORKs</b>	Eligibility requirements to participate in the Welfare Reform for Welfare recipients. California Work Opportunity and Responsibility to Kids (CalWORKs)
<b>15. Workshops – CalWORKs</b>	Group activities held on or off location focused at job search activities such as resume writing, interviewing techniques, Labor Market Information, etc. California Work Opportunity and Responsibility to Kids (CalWORKs)
<b>16. Translation/Language</b>	Monolingual customers needing assistance in their primary language for which such services are provided to the customer in order for them to utilize services and products.
<b>17. Other</b>	
<b>18. Other</b>	