



LOS ANGELES COUNTY

WIA DIRECTIVE

NUMBER: D-DWA-06-07

SUBJECT: MANDATORY WIA EXIT STRATEGIES FOR
ADULTS & DISLOCATED WORKERS WORKSHOP

DATE: 06/28/06

EFFECTIVE DATE: IMMEDIATELY

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FOR YOUR IMMEDIATE ATTENTION

TO: WIA Adult & Dislocated Worker Providers:

The purpose of this directive is to inform all WIA Adult and Dislocated Worker Service Providers that we have scheduled two **State trainings on WIA Exit Strategies for Adults and Dislocated Workers**. This workshop emphasizes the importance of implementing Exit Strategies to effectively manage caseloads and achieve successful performance outcomes for WIA programs, by implementing control mechanisms to determine when planned services are completed and decrease the potential for Soft Exits. This workshop will equip practitioners with tools, techniques, and effective service strategies to improve performance. As an added benefit to this workshop, practitioners may bring up to two real-life challenging cases for classroom discussion and resolution. The trainings will be held on **September 26th, and September 27th, 2006**.

We are requesting Program Managers, Supervisors, Caseworkers/Managers, One-Stop operators, other partners in the managing process of customers, and other workforce development practitioner front line staff who work with adults and dislocated workers attend one of the two training sessions taking place. The objective of this workshop is to:

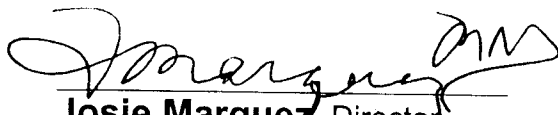
- Define what is included, and excluded from, the WIA performance measures.
- Learn the importance of properly reporting Exit codes.
- Learn how to develop an effective service plan.
- Learn End-of-the-quarter Exit Strategies.
- Learn the importance of supplemental data
- Learn creative techniques to engage participants.
- Learn and understand the difference between a "Hard Exit" and a "Soft Exit".
- Learn who gets counted after Exit and when.
- Learn to develop post-exit strategies to increase retention.

The two training sessions will take place at 5200 Irwindale Avenue, Irwindale, CA 91706, in suite No. 205 from 9:00 am to 4:30 pm.

However, due to limited space, we are requiring that you limit your representatives to two per agency and reserve your seat by **Thursday September 21st**.

IN ORDER TO ACCOMMODATE EVERYONE, EACH AGENCY'S STAFF MAY ATTEND ONLY ONE OF THE TRAINING SESSIONS.

For reservations please fill out the reservation form attached, and fax to Patricia Garcia at (213) 738-3334, or for questions she may be reached at (213) 738-2334.


Josie Marquez, Director
Workforce Investment Programs

Attachment

JM:MM:cm

Fax to Patricia Garcia at (213)-738-3334

RESERVATION FORM
WIA EXIT STRATEGIES FOR
ADULT & DISLOCATED WORKERS WORKSHOP

Date: _____

Service Provider/Agency Name: _____

1st Representative/Attendee:

Name: _____

Telephone No.: _____

Training Date That Will Be Attending _____

2nd Representative/Attendee:

Name: _____

Telephone No. _____

Training Date That Will Be Attending: _____

The two trainings dates scheduled for the this workshop are:

1. Tuesday September 26, 2006. (Please Reserve by September 21st)

2. Wednesday September 27, 2006. (Please Reserve by September 21st)

NOTE: You may have your two representatives on the same day.